THE NEW STATIC CLING PLUS SYSTEM INCLUDES:

- Thermal Printer (1)
- Keypad (1)
- Ribbon (1) with Cardboard Ribbon Core (Retain for continuous use) (Both installed in printer)
- Power Supply & Cord
- Cleaning Pen
- Instructions
- Maintenance & Troubleshooting CD

**NEW PROGRAMMING FORMS # 1-66**
**Always power printer off by the switch on the bottom right side**

**NOT by unplugging it**
How to set up the new system:

1. Plug power supply into power cord then into back of printer and into power outlet.

2. Plug keypad into back of printer and tighten screws securely.

3. Power on/off switch is located on right side of printer toward the back. Green light will appear when printer is on.

4. Load Labels.

5. Check to make sure ribbon is in tight. It could loosen during shipping.
   *One way to make sure the ribbon is in tight is to open machine and pull the ribbon carriage down. On the left hand side there is a white wheel, put one finger on the white wheel and one finger on the opposite side and squeeze it together as hard as you can - close machine.*

6. Power on unit (on/off) switch is located on the right side of the printer at the bottom. **Never power the unit off by just unplugging it.** The green light will appear around the green feed button on the top.

7. Do a test print. The first one or two labels print off line. The third label should print like the sample labels you were sent.
LOADING LABELS:

• Open printer cover.

• Load labels face up into holder and thread through the black label guides. Adjust label guide by using the green control wheel (on right). Do not over tighten or the labels will not feed freely and properly.

• Once tightened, release cover and shut. Press the feed button on top of machine.

• Perform the AutoSense adjustment when loading a new roll of labels. (See next page for instructions)
Perform AutoSense adjustment when loading a new roll of Labels or Ribbon

With the Power off Hold Feed Button And Switch Power On.

When Indicator Flashes Red, Release Feed Button.

Printer Advances Labels or Ribbon and Prints Status Summary.

Note: Printer prints “out of DUMP”

Power Unit Off and Back On. Then Press Green Button One Time.

**NOTE: Performing AutoSense May Push Out As Many As 20 Labels.**
LOADING RIBBON:

- Open printer cover. Pull ribbon carriage forward.

- Attach ribbon roll to spring load closest to back of printer making sure the **notches on the ribbon core and the notches on the machine are matching up together on the left side**. And continue to wrap ribbon under and up.

- Attach adhesive end of ribbon to cardboard ribbon core. Load this roll to spring load closest to you.
• Using the roll control (on left) turn clockwise until ribbon shows all black.

• Push print head back up into top of cover. Close cover. (Print head will not lock in place.)

**NOTE: RETAIN THE CARDBOARD CORE SINCE YOU WILL NEED IT EACH TIME YOU REPLACE YOUR RIBBON!**

**DO NOT REUSE THE RIBBON, IT WILL CAUSE THE PRINTER TO GO OFF LINE!**
PRINTING LABELS USING THE KEYPAD:

- When power is on and your keypad is plugged in, your keypad will read: “Form- Retrieve form F2 - List form V2.8”

- Press “Form” (template-see last few pages of instructions for template #’s) on keypad and the form name (number) you wish to use: Form names (1-66) are used for Generic Labels (blue car & return for service) also for Custom Generic Labels (oil company logos in color). Form names (1C-66C) are used for Custom Labels (your logo).

- Once you have entered “Form” and number, then press “Enter”.

- The keypad will prompt you to enter different information depending on the form that you choose.

- Follow the prompts and press “Enter” after each entry.

- The last entry will request the number of labels you want to print.

**NOTE: Enter “Date” once daily unless you change form template or shut printer off during the day.**
TROUBLESHOOTING

1. If the printer is printing labels out one label and spitting out several other labels.
   - Open lid
   - Pull 6 labels out of machine but, not ripping them off the roll.
   - Then peel labels off backing.
   - Roll backing back on roll of labels as if you were loading labels in machine.
   - Close machine.
   - Do Autosense.
   - Power machine off and back on.
   - Push green button one time.
   - Print a few labels out to see if it still pushes labels out.

2. IF THE PRINTER IS STILL PUSHING LABELS OUT
   - Power machine off
   - **DO NOT OPEN LID**
   - Do AutoSense WITHOUT peeling labels off.
   - Power machine off and back on.
   - Push green button one time.
   - Print a few labels out
   **If this does not work the first time try another 2 times.
   ***When doing AutoSense it may push out as many as 20 labels before printing info upside down.

3. If getting red light after printing one label.
   - Make sure ribbon is in tight and notches on ribbon and machine match up.
   - Then do AutoSense.

4. If keypad is reading “Form-retrieve form F2 - list forms v2.8 and will not respond, when pressing form
   - Power machine off.
   - Unplug keypad.
   - Make sure the prongs are not bent.
   - Plug keypad in good and tight.
   - Power unit on and see if keypad works.
   - Repeat 2 times more if it still does not work.
5. Sometimes the printer inadvertently changes from "Page Mode" to "Line Mode" which freezes up keypad (you will know when this happens when you go to push the form key after turning the printer on and nothing happens).

Please do the following to see if the printer is in "Line Mode":

1- Turn off printer.
2- Unplug keypad and plug keypad back in.
3- Hold down (green) feed button on top right side of printer.
4- Turn on printer, count to 2 and let go of feed button.
5- The machine will push out labels (as many as 20) then print information upside down.
6- Push feed button two times.
7- Rip off labels.

8- This indicates "Page Mode" (It should be able to print).

9- This indicates "Line Mode" (which will freeze up the keypad).

10- Do the following to put printer back in "Page Mode":

1- Turn off printer.
2- Hold down (green) feed button on top left side of printer.

***READ THIS ENTIRE STEP BEFORE DOING ANYTHING***

3- (There are multiple steps that need to be done quickly- so please review entire step first): Turn on printer, count to 2, let go of feed button/when the indicator light starts flashing-pushed down the feed button again and let go when the light turns amber (orange) Turn off printer.
4- Hold down (green) feed button on top right side of printer.
5- Turn on printer, count to 2 and let go of feed button.
6- Labels will print out (4 blank ones and 2 with printing).
7- Push feed button two times.
8- Power printer off then on.
9- Rip off labels.
10- This time printer should be in "Page Mode".
6. The status indicator light on the feed button indicates the current status of the printer. Regardless of the color the light should be on anytime the printer is.

- Solid green light: indicates that the printer is not in an error mode and is ready to print
- Solid orange light (amber): indicates that the printer is in an error mode and will not print until error is corrected
  1. The orange light means that the print head is open. Push down on the top cover of the printer and see if the light changes to green.
  2. If it is still staying orange do autosense on page 5.
- Solid red light: indicates that the printer is in an error mode and will not print until error is corrected.
  1. The printer is out of labels
  2. The printer is out of ribbon
  3. The printer head is open. Push down on the top cover of the printer and see if the light changes to green.
  4. The ribbon spool may be slipping you need to take out the ribbon, cut off all used ribbon and reinstall making sure the notches in the ribbon and on the left side of the machine are 100% interlocking (see loading ribbon) then do autosense on page 5.

** If you are still having a problem call us at 1-800-446-8003**

*** MAINTAINING THE PRINT HEAD***

The manufacturer suggest cleaning the print head every time you change the ribbon to keep the print quality optimal and to increase the life of the print head.

*** CAUTION ***

The print head may be hot and could cause severe burns. Allow the print head to cool for 5 minutes before cleaning.

How to clean the print head: You can use the cleaning pen provided with the printer or you can use cotton swabs and 90% isopropyl alcohol. The print head element is located on the underside of the print head above the yellow strip with arrows pointing up. Swab the print head from end to end.
<table>
<thead>
<tr>
<th>FORM #</th>
<th>Description</th>
<th>Date</th>
<th>Mileage</th>
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<tr>
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<td>FREE A/C INSPECTION</td>
<td>3-15-04</td>
<td>3030</td>
</tr>
<tr>
<td>31</td>
<td>FREE A/C INSPECTION EXTRA</td>
<td>3-15-04</td>
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<td>STATE INSPECTION DUE</td>
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<td>$XX OFF ANY MAJOR A/C REPAIR</td>
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<td>36</td>
<td>FREE FLUID CHECK</td>
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<tr>
<td>37</td>
<td>XX% OFF SHOCKS OR STRUTS (LABOR EXTRA)</td>
<td>3-15-04</td>
<td>3037</td>
</tr>
<tr>
<td>38</td>
<td>$XX OFF FUEL SYSTEM DRIP CLEANING</td>
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<tr>
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<td>$XX OFF FUEL SYSTEM PRESSURE CLEANING</td>
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<td>RETURN BEFORE 500 MILES OF MILEAGE SHOWN BELOW &amp; SAVE $X ON NEXT SERVICE</td>
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<td>3044</td>
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<td>XX XXX XXX XXX XXX XXX XXX XXX XXX XXX XXX XXX XXX XXX XXX XXX XXX XXX NEXT SERVICE DUE</td>
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***Images and fonts may differ from those printed.***